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# Deconstructing Design Research

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**Abstract:** This paper presents a novel conceptual framework for assessing design research projects. Present-day design research is typified by projects, which traverse disciplinary, methodological, and conceptual boundaries that often have wide-ranging social, cultural, and economic impact to industry, government bodies, and the wider public. Given design's application in addressing serious issues ranging from antimicrobial resistance to mobility, from ageing to migration it can be difficult to understand and unpick the exact nature and scale of design research and the roles that design researchers and designing (both processes and outcomes) play. The design research conceptual framework has been developed as a communicative tool for illustrating levels of design involvement in a project. The paper highlights the design input involved in current design research and provides a comparative measure of design's role in a wide range of projects that fall under the umbrella term of "design research" in the UK.

**Keywords:** Design research, Conceptual framework, Design ladder, Design content score

## 1. Introduction

Design plays a vitally important role in the social, cultural and economic fabric of the UK. Additionally, the UK is home to some of the world's most successful design organisations and iconic brands including the likes of Jaguar Land Rover, Virgin Atlantic, Dyson, and the BBC. It is hardly surprising, therefore, that design contributes over £70 billion annually to the UK and makes up 7.2% of the country's total Gross Value Added (GVA) (Design Council, 2018). Design employs 1.6 million people with around 580,000 of these working in the UK's 72,340 design industry firms. Furthermore, a further 1 million people are employed in design roles across a range of other sectors such as aerospace, healthcare and finance. Within the context of UK Research and Innovation (UKRI) funding, design plays a vital role in the AHRC's and other funding councils' wide-ranging portfolio. Design, with its application across disciplines and fields, is being used to address issues ranging from antimicrobial resistance to mobility, from healthy ageing to migration. And with its inherent agility and applicability, design drives the technological advances which are transforming the world around us (Rodgers, 2018).

The contemporary design research landscape is full of rich collaborations that cut across disciplinary, geographical, conceptual, and methodological boundaries (Rodgers *et al.*, 2005). At the core of the processes involved in designing and developing future products, services, systems and environments is the key act of research. Typically, in design contexts this research will take on several forms

including observing what people do in various situations, asking end-users questions, searching for information, making and testing prototypes, provoking the status quo through disruptive interventions, challenging conventional wisdom by critical discourse, experimenting with materials and processes, and speculating on fictional future visions amongst many others (Rodgers and Yee, 2015).

Contemporary design research manifests itself in a multitude of ways. Moreover, design research today, including how it is seen and heard and enacted upon, typically fosters inquiry into a whole host of areas of research and regularly opens up new interdisciplinary and multidisciplinary dialogues beyond single disciplinary spaces. A multitude of voices means many different ways of speaking and Ranulph Glanville (2015) reminds us that variety is crucial and we should be careful to guard different ways of thinking, exploring, writing and doing design, and we should value this variety whilst ensuring that we do not privilege certain types of design research over others (Glanville, 2015). In short, we should celebrate the plurality, depth and richness of design research at the moment. That is, we should support the wide range of conceptual, methodological and theoretical approaches that are evident in contemporary design research and in the vast array of disciplines in and around emerging forms of design research and from researchers in interdisciplinary, cross-disciplinary, multi-disciplinary and trans-disciplinary contexts.

Given this heady mix of different disciplines, issues, concepts, approaches, and methods it can sometimes be difficult to understand and unpick the nature and scale of design research and the roles that design researchers and designing (both processes and outcomes) play in contemporary forms of design research. This paper, part of the first author's ongoing AHRC-funded Design Leadership Fellowship, interrogates the terrain of contemporary design research in the UK. Furthermore, it presents a novel conceptual framework that will allow researchers to deconstruct design research projects to reveal greater levels of understanding in relation to the issues, roles, approaches, methods, impact, and knowledge that make up the design research landscape in the UK and further afield today.

## **2. Deconstructing Design Research Methodology**

The stages and processes behind the development of the “deconstructing design research” conceptual framework presented here commences with the identification of “design” projects held in the UKRI Gateway to Research (GtR) repository (Figure 1). With the aim of analysing the current design research landscape to inform future research projects, strategies, and knowledge, we first gathered data from Gateway to Research - a database developed as part of the Innovation and Research Strategy of the UK Government's Department for Business, Innovation and Skills (BIS).

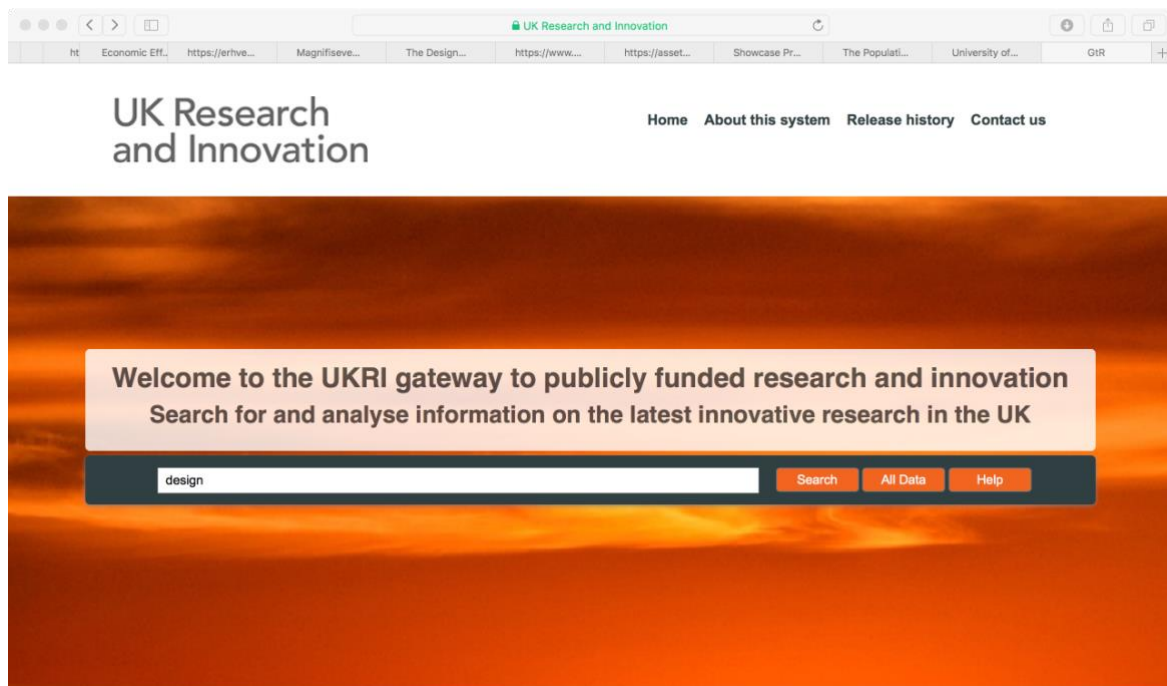


Figure 1. UKRI Gateway to Research Website

A quick search of Gateway to Research using the keyword “design” currently returns almost 19,000 projects. All of these projects will have the word “design” in their title and/or abstract. A more precise search, based on how each principal investigator has self-classified his/her project, dramatically reduces the number of Arts and Humanities Research Council (AHRC) funded design research projects to 359. Each one of these 359 projects are deemed a “design” project from the research proposal classification submitted by the principal investigator of the research project (Figure 2). These 359 “design” projects cover a period of over 10 years (*i.e.* from 2006 to 2018 inclusive).

Proposal Classifications

**Research Area:**  
Research Areas are the subject areas in which the research proposal may fall and you should select at least one of these. Once you have selected the relevant Research Area(s), please ensure that you set one as primary.

To add or remove Research Areas use the relevant link below. To set a primary area, click in the corresponding checkboxes and then the **Primary Area** button that will appear.

Subject	Topic	Keyword
<input checked="" type="checkbox"/> Design	<input checked="" type="checkbox"/> Design History, Theory and Practice (Primary)	
<input type="checkbox"/> Design	<input type="checkbox"/> Design Processes	

**Qualifier:**  
Qualifiers are terms that further describe the area of your research and cover aspects such as approach, time period, and geographical focus. Please ensure you complete this section if relevant.

To add or remove Qualifiers use the links below:

Type	Name
Approach	International Comparative
Approach	Practice Based
Approach	Qualitative
Collaboration location region	Oceania
Collaboration location region	Scandinavia
Collaboration location region	UK & Ireland
Geographic Area	Oceania
Geographic Area	Scandinavia
Geographic Area	UK & Ireland
Project Engagement by Sector	Academic Users
Project Engagement by Sector	Business Sector
Project Engagement by Sector	General Public
Project Engagement by Sector	Press and Media
Time Period	Contemporary

**Free-text Keywords:**  
Free-text keywords may be used to describe the subject area of the proposal in more detail. It is particularly important that you provide these where the Research Area(s) you have selected are only defined to two levels.

To add or remove those previously added use the links below:

Figure 2. UKRI Research Proposal Classification Form

We have harvested data from Gateway to Research for each one of the past and present 359 design research projects and produced a one-page overview for each project that includes important information such as project title, organisation where the grant is held, investigators' names, research subject(s) and topic(s), and summary of the research proposal (Figure 3).



Figure 3. Design Research Project One Page Overview

The next stage of this work involved the construction of the novel design research conceptual framework (Figure 4) based on data held within Gateway to Research. The aim here is to facilitate a greater level of scrutiny to design research and unpick the wide range of disciplines, issues, concepts, approaches, and methods that are commonly found in modern day design research projects. Moreover, the conceptual framework can be utilized to identify and better understand the nature and scale of design research and the roles that design (both processes and outcomes) play in contemporary forms of design research.

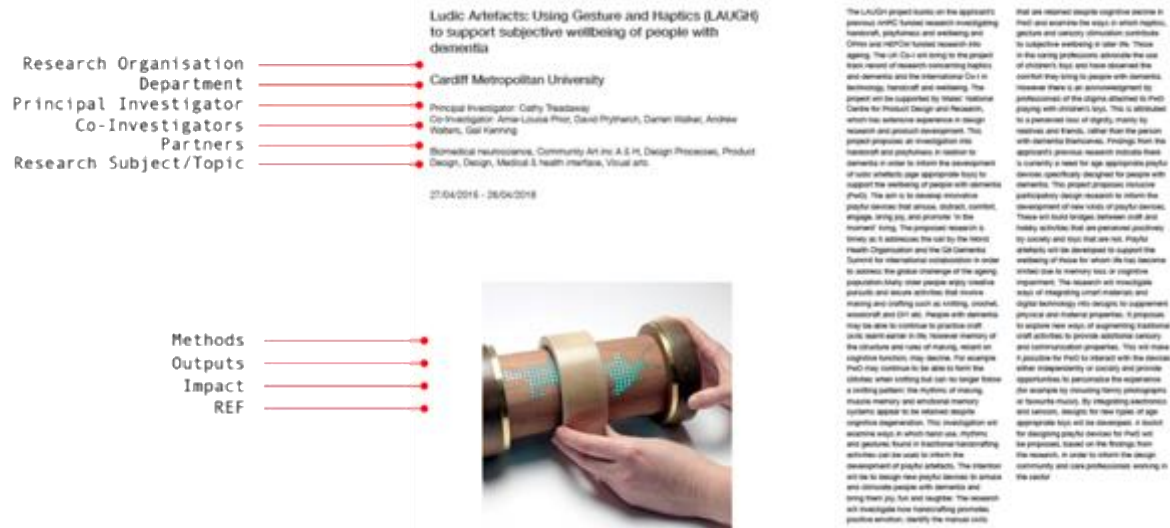


Figure 4. Design Research Conceptual Framework Schema

The novel conceptual framework (Figure 4) comprises 10 key components. These components cover 3 main aspects of design research:

1. the **Environment** (made up of Research Organisation, Department, Principal Investigator, Co-Investigators, Project Partners) where the design research occurs;
2. the **Impact** (i.e. Outputs, Impact, and Research Excellence Framework (REF)) that the design research produces; and
3. the contribution to **Design Knowledge** (in terms of the Research Subject/Topic, and Methods developed).

To scrutinize design research more effectively and to identify and better understand the nature and scale of design research in contemporary design research we used a series of questions under each conceptual framework component:

#### 1. Research Organisation

Does the Research Organisation have a Design department, faculty, or school? Does the Research Organisation have a reputation and/or record in Design? Does the Research Organisation return its staff to the Design REF Unit of Assessment (UoA)?

#### 2. Department

Is this a Design department? Does the Design department have a strong reputation in Design? (e.g. ranked within the top 100 Design schools globally). Does the Department return its staff to the Design REF UoA?

#### 3. Principal Investigator

Is the Principal Investigator (PI) a recognized Design researcher? What qualifications, experience, skills, and expertise does the PI have in Design? Is the PI returned to the REF Design REF UoA?

#### 4. Co-Investigators

Are the Co-Investigators (Co-Is) recognized Design researchers? What qualifications, experience, background do the Co-Is have in Design? Are the Co-Is returned to the REF Design UoA?

**5. Project Partners**

Are the Partners recognized Design organisations? What qualifications, experience, background do the Partners have in Design? Do the Partners add Design expertise and/or value to the project?

**6. Research Subject/Topic**

Is this a Design-led project? How significant is the role that Design is playing in this project? Is Design only playing a supporting role to other subjects/disciplines in this project?

**7. Methods**

Are the methods used in this project relevant to Design? Do the methods contribute to the canon of Design research? Are they Design methods?

**8. Outputs**

Are the outputs generated from this project relevant to Design? Do the outputs contribute to the canon of Design research? Will the outputs be returned to the Design REF UoA?

**9. Impact**

Will this project have impact on how Design is practiced, researched, taught, etc.? Will this impact contribute to the reputation of Design in general? Will the impact of this project feature in the Design REF UoA?

**10. REF**

Is this project returnable to the Design REF UoA? Will this project feature in the Design REF UoA? Is this project a potential Design REF UoA Impact Case Study?

In using the conceptual framework, each of the 10 components listed above are scored using a Likert scale (Bryman, 2001) (Figure 5) varying from 1 (not at all), 2 (not much), 3 (neutral), 4 (somewhat) through to 5 (very much). A score is assigned to each of the 10 conceptual framework components listed above and an average score for each project can be calculated returning an overall score between 1 and 5.



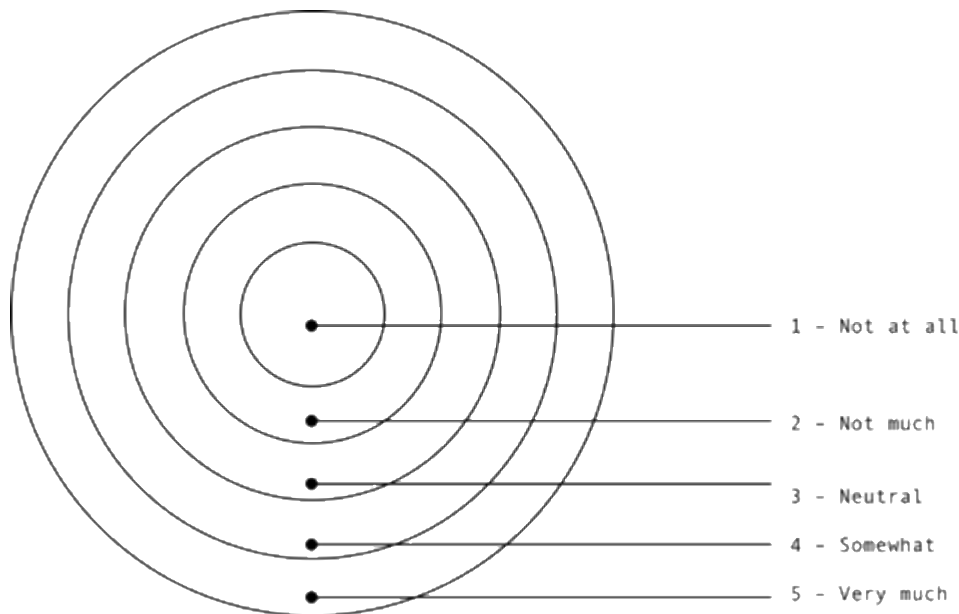


Figure 5. Likert Scale

In so doing, we can allocate an overall design content score (between 1 and 5) to every design research project funded in the UK in order to conceptualize and compare the significance of design's role, its scope, focus, and potential for impact across all of the wide range of projects that fall under the umbrella term of “design research” in the UK (Figure 6). Similar to the Danish Design Ladder, developed in 2001 as a communicative tool for illustrating the variation in a company's use of design (Danish Design Centre, 2001), where *Step 1* means that “*design is not applied systematically*” through to *Step 4* where “*design is used as a key strategic element*”, the framework developed here adopts a 5-point design research assessment schema that unpicks and articulates the degree of “designerly” (Cross, 2006) content and application in the research project.



Figure 6. Scoring a Design Research Project

### 3. The Design Research Conceptual Framework

Like the Danish Design Ladder, developed in 2001 as a communicative tool for illustrating the variation in a company's use of design (Danish Design Centre, 2001), the Design Research Conceptual Framework developed here aims to understand better the environments, the impact and forms of design knowledge involved in the wide range of contemporary design research projects and provide

a comparative measure of design's role (both processes and outcomes) in the wide range of projects that fall under the umbrella term of "design research" in the UK.

As such, we can analyse AHRC-funded design research projects and classify them against the 5 steps of the Design Research Conceptual Framework "ladder", built upon previous work (Danish Design Centre, 2001; Hernandez *et al.*, 2016), using the following design content score descriptions:

- **Design-Driven** (average design content score = 5): Design is the key strategic element driving the research. Design-driven projects will typically be located within Research Organisations and Departments that have a "strong" reputation for design and/or a Principal Investigator and Co-Investigators whose research outputs and impact is assessed as "world-leading in terms of originality, significance and rigour" (REF, 2014). Design-driven projects will produce knowledge that is "outstandingly novel" in developing design concepts, techniques or outcomes that is "exceptionally significant".
- **Design-Focused** (average design content score = 4): Design is the focal point of the research. Design-focused projects tend to be focused within Research Organisations and Departments that have a "solid" reputation for design and/or a Principal Investigator and Co-Investigators whose research quality (originality, significance and rigour) is deemed either "internationally excellent" or "recognised internationally". Design-focused projects will produce "important knowledge, ideas and/or techniques, which are likely to have a lasting influence" (REF, 2014).
- **Design-Led** (average design content score = 3): Design is used as an integrated element in the research process. Design-led projects will be located in Research Organisations and Departments that may or may not have a design specialism and/or a Principal Investigator and Co-Investigators whose research quality makes a valuable contribution through "incremental and cumulative advances in knowledge in the field" (REF, 2014).
- **Design-ed** (average design content score = 2): Design is unsystematically applied as a peripheral element in the research. Design-ed projects may or may not be based in Research Organisations and Departments that have a design specialism and/or a Principal Investigator and Co-Investigators whose research generates "useful knowledge, but unlikely to have more than a minor influence in the field" (REF, 2014).
- **Un-Design-ed** (average design content score = 1): Design lies at the edges or tangential to the focus of the research. Un-Design-ed projects may be located within Research Organisations and Departments that do not have a "strong" reputation for design and/or a Principal Investigator and Co-Investigators whose research is usually located in a non-design subject. Un-Design-ed projects may produce knowledge that is "useful" in the wider context of design, which makes an "identifiable contribution to understanding, but is largely framed by existing paradigms or traditions of enquiry" (REF, 2014).

## 4. Scoring Design Research - Results

Given the word limits, this paper will focus on 67 of the 359 AHRC-funded design research projects aforementioned. The 67 AHRC-funded design research projects are those that have recently been selected by experienced design researchers and exhibited as part of the AHRC-funded “Design Research for Change” Showcase at the London Design Festival in September 2018 (Figure 7). These projects, which traverse disciplinary, methodological, and conceptual boundaries, typify the diversity of AHRC-funded design research and show the wide-ranging social, cultural, and economic impact of this work to industry, government bodies, and publics (Rodgers, 2018). These projects highlight the significant roles that UK-based design researchers play in some of the most challenging issues we face, both in the UK and globally, such as creating new products with reduced environmental impact, design research that enhances policy-making through greater citizen involvement, gaming interventions that prioritise the rights of girls and women to live a life free from violence, and design research that helps address recidivism by reframing prison industries as holistic “creative hubs”.

Given the current high priority of design research in the UK and its wide-ranging application across numerous disciplines and fields, design methods, tools and approaches are being used to address issues ranging from antimicrobial resistance to poverty, from greater cultural awareness to mitigating social isolation. Moreover, with its inherent agility and applicability, design drives material and technological advances that are transforming the world around us. This widespread use of design raises some important issues, however, that relate to exactly how design is being used and to what end? For example, is design driving this research and playing a key strategic part? Or is design at the edges of, or tangential to, the focus of the research? Deconstructing the 67 AHRC-funded design research projects and assessing them on the 5-point Design Research Conceptual Framework “ladder” will provide us with a better insight and understanding into the role design research plays in contemporary society.



Figure 7. AHRC “Design Research for Change” Showcase at London Design Festival, September 2018

Each one of the 67 AHRC-funded design research projects were scored using the 5-point Likert scale (Figure 5) to identify the degree of design content in each one. A score was assigned to each of the 10 conceptual framework components for each of the 67 projects (Figure 8) and an average score calculated, which returned an overall score between 1 (An “Un-Design-ed” project meaning design lies at the edges or tangential to the focus of the research) through to 5 (A “Design-Driven” project where design is the key strategic element driving the research).



Figure 8. Scoring a Selection of 67 AHRC-funded Design Research Projects using the Design Research Conceptual Framework

## 4.1 Design Content Scores - Overview

Figure 9 highlights the design content scores across all of the 67 AHRC-funded design research projects analysed. Here, we can see that only 5% of the 67 AHRC-funded design research projects achieve the highest rating of 5 meaning they are “Design-Driven” projects where design plays a key strategic role driving the research. The greatest number (62%) of the 67 projects are rated as either “Design-Focused”, where design is the focal point of the research or “Design-Led”, where design is used as an integrated element in the research process. One quarter of the 67 projects are assessed as “Design-ed”, where design is unsystematically applied as a peripheral element in the research. Finally, 8% of the projects are rated as “Un-Design-ed” meaning that design lies at the edges or is tangential to the focus of the research.

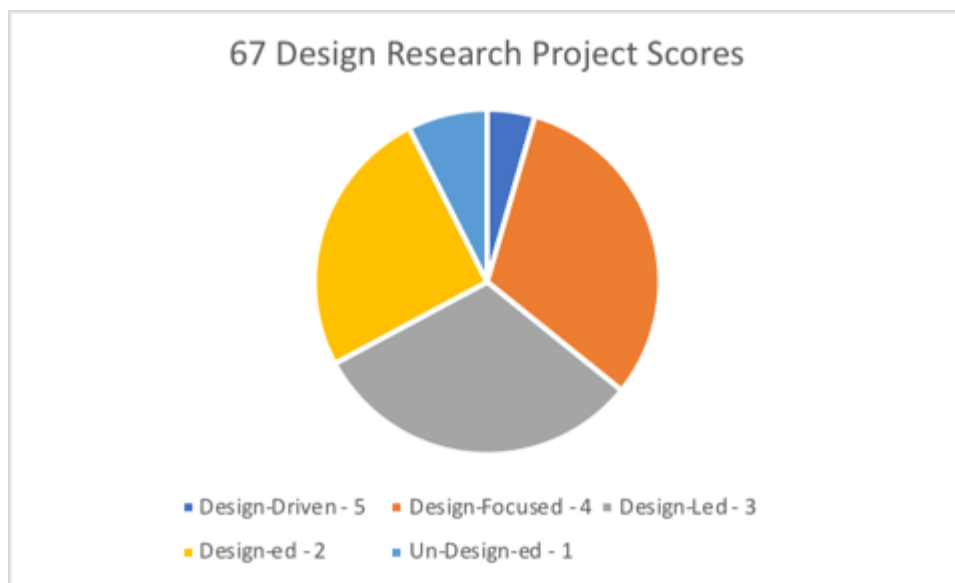


Figure 9. 67 AHRC-funded Design Research Project Scores

## 4.2 Design Content Scores – Research Team Sizes

Figure 10 shows the size of each of the 67 projects’ research teams against the 5-point design content score. It is noticeable from Figure 10 that the majority of the 67 project research teams comprise of 6 or less investigators and researchers. It is also evident that half of the 67 design research projects rated at 3 and above (i.e. projects assessed as being either “Design-Driven”, “Design-Focused” or “Design-Led”) have research teams of only a few people (3 researchers or smaller). This finding reinforces a highlight of the recent Beazley Designs of the Year 2017 exhibition at the Design Museum, London and the accompanying catalogue that revealed most contemporary design teams are now typically small-scale enterprises with over 78% of nominated Beazley Designs of the Year 2017 projects being created by a team of less than 10 people (Watson, 2017).

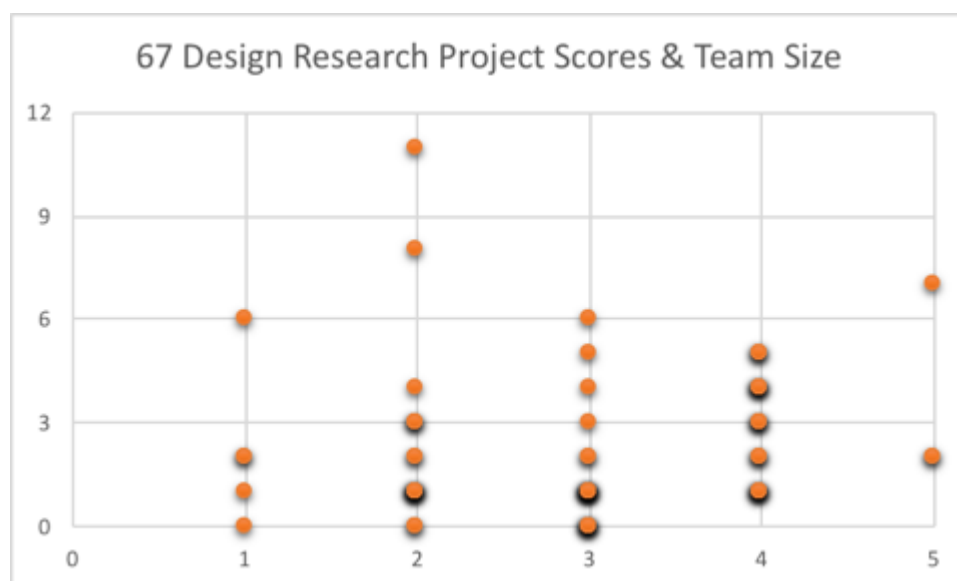


Figure 10. 67AHRC-funded Design Research Project Team Size and Design Scores

### 4.3 Design Content Scores – Project Partner Organisations

Similarly, we can see from Figure 11 that the number of partner organisations involved in the 67 design research projects reinforces the findings of the Beazley Designs of the Year 2017 catalogue wherein most contemporary design projects involve teams of less than 10 individuals. It is also noticeable that a large set of projects rated as 3 or 4 involve teams of less than 6 people.

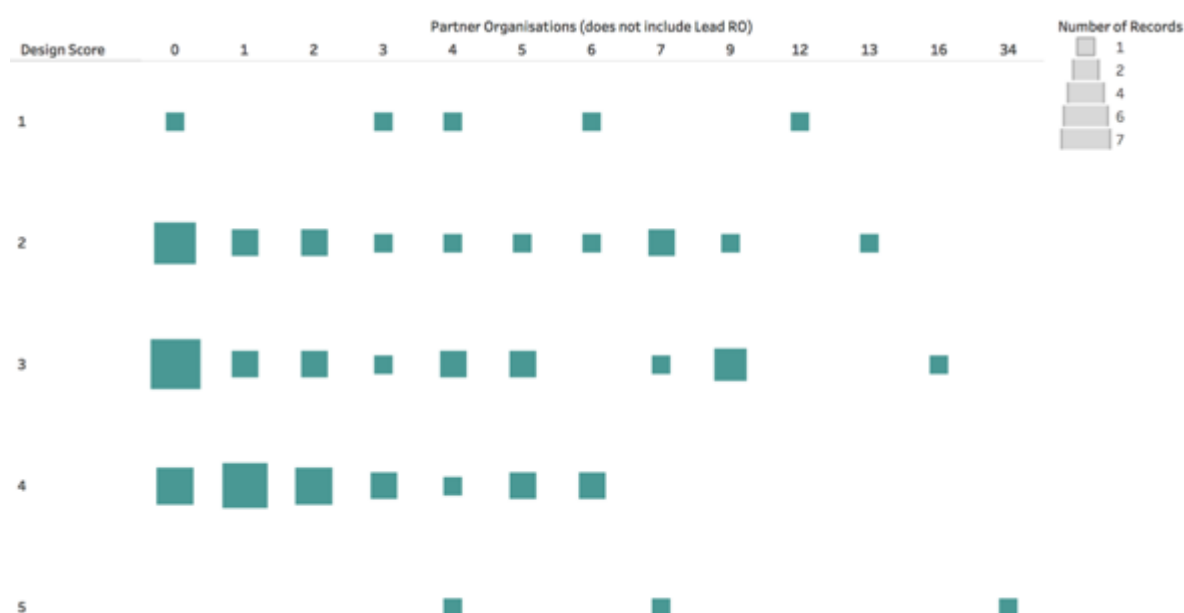


Figure 11. 67AHRC-funded Design Research Project Partners and Design Scores

### 4.4 Design Content Scores – Geographical Location

Geographically speaking, London and the North West are the only two regions in the UK with projects that are rated as “Design-Driven” (Figure 12). That is, they have been rated with an average design content score of 5 meaning design is the key strategic element driving the research project. These projects are led by research teams located within Research Organisations and Departments that have a “strong” reputation for design and a Principal Investigator and Co-Investigators who are



acknowledged as “strong design researchers” whose research outputs and impact is regularly assessed as “*world-leading in terms of originality, significance and rigour.*” Also, “Design-Driven” projects produce knowledge that is “*outstandingly novel*” in developing design concepts, techniques or outcomes that are “*exceptionally significant*”.

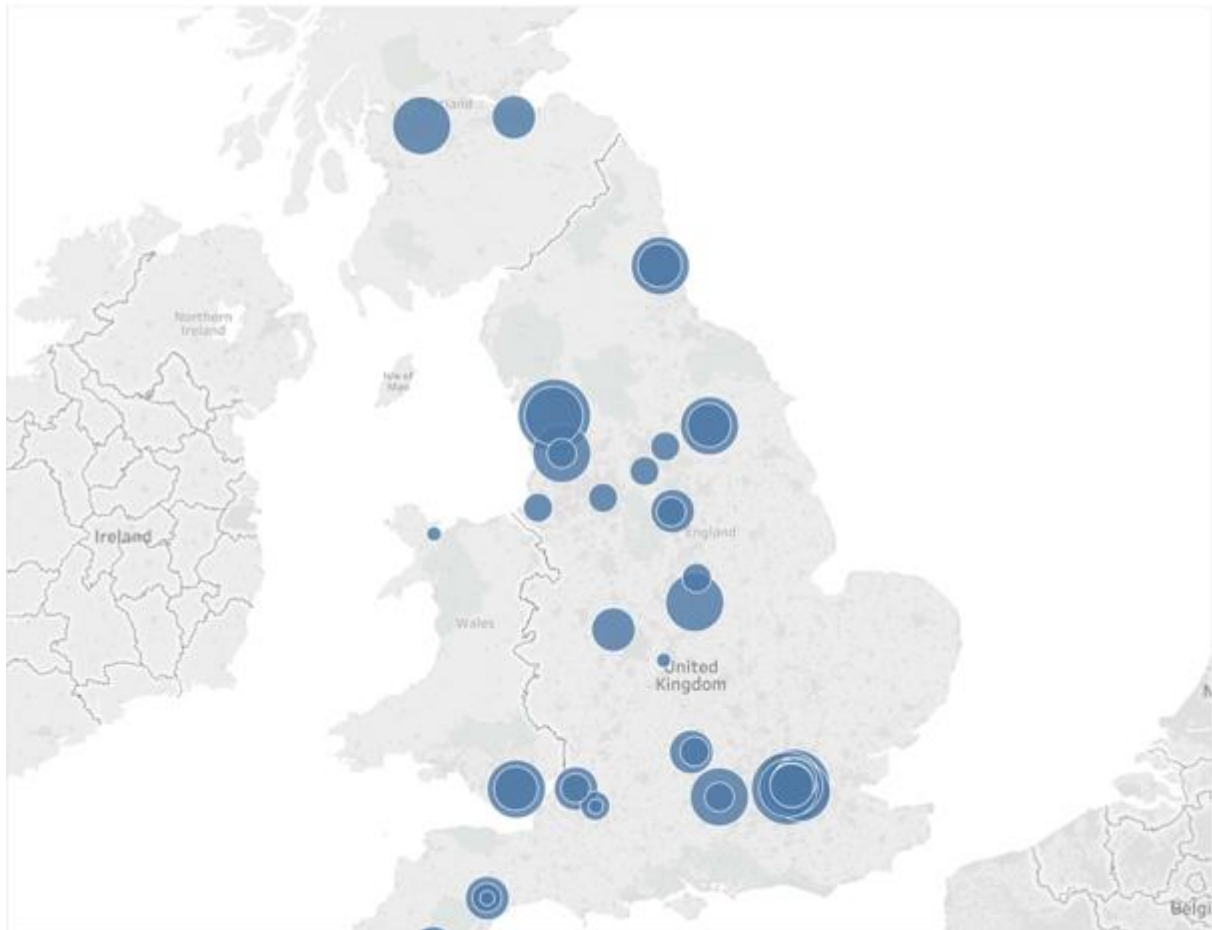


Figure 12. 67AHRC-funded Design Research Project Design Scores and PI Research Organisation Location

## 4.5 Design Content Scores – Project Start Date

In Figure 13 we can observe a temporal dimension to the 67 AHRC-funded design research projects. That is, we can examine both the quantity and design score quality over the course of the last 12 years. From Figure 13, we can see that between 2006 and 2010 there were 12 AHRC-funded design research projects – averaging 3 or 4 projects starting each year, to a clear hiatus in 2011, and more recently (from 2012 onwards) we can see a sharp rise in both the number of design research projects and their design score rating. We can see in Figure 13 that there has been a six-fold increase in the number of design research projects rated at 3 and 4 (“Design-Led” or “Design- Focused” respectively) since 2012 and the number of “Design-Driven” projects (rated a 5) has doubled – albeit from only one to two projects.

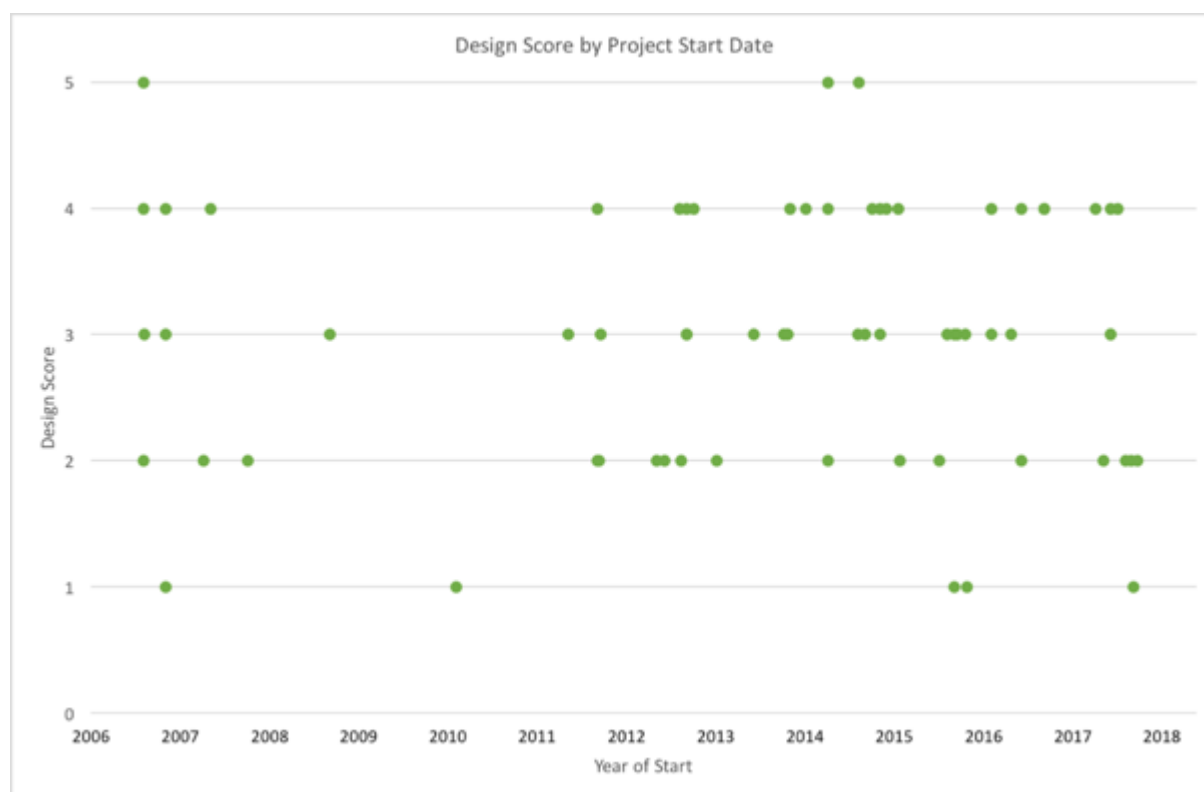


Figure 13. 67AHRC-funded Design Research Project Design Scores and Project Start Dates

## 4.6 Design Content Scores – Funded Value of Project

The final analysis using the design research conceptual framework scoring system assesses the 67 AHRC-funded design research projects against the amount of funding awarded to them. As can be seen in Figure 14, 64 of the 67 projects cost less than £500,000. It is interesting to note that two of the three design research projects receiving more than £500,000 achieve only a design content score of 1 and 2. In other words, these projects are rated as “applying design unsystematically as a peripheral element in the research” (score = 2) and a project where “design lies at the edges or tangential to the focus of the research (score = 1).



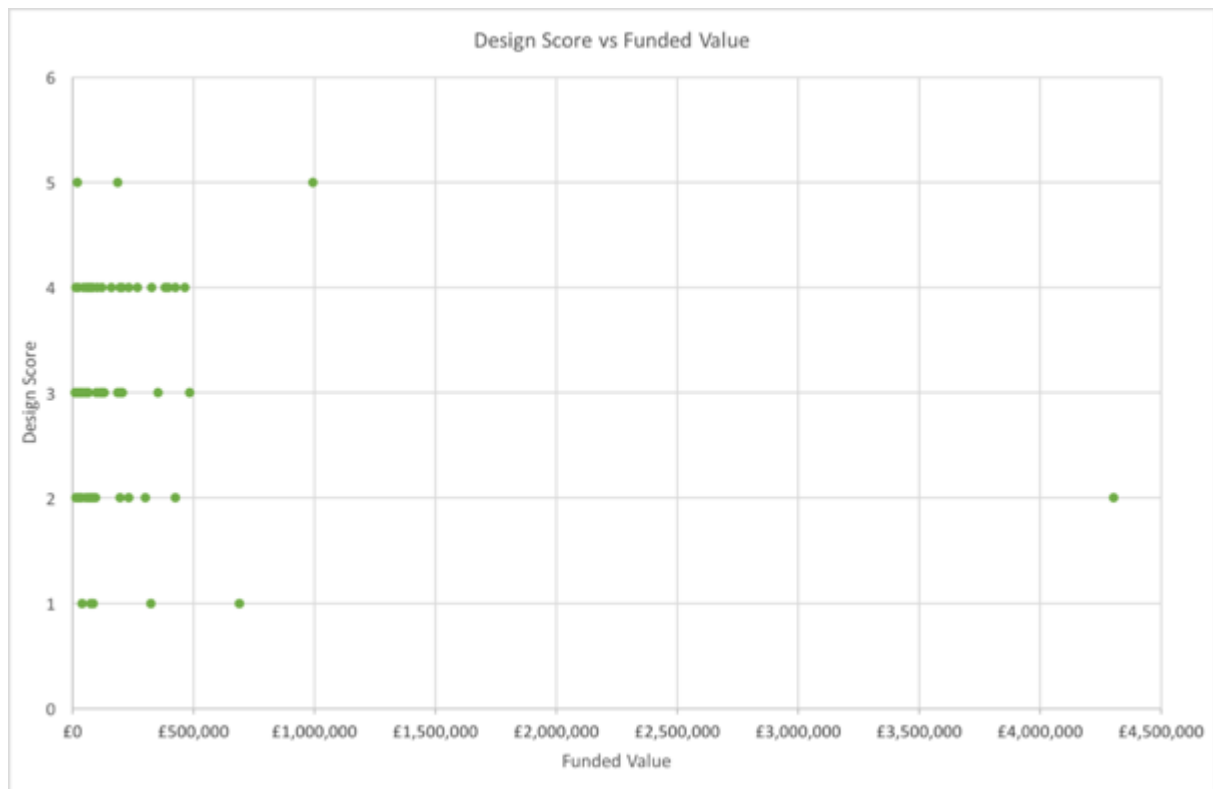


Figure 14. 67 AHRC-funded Design Research Project Design Scores and Project Funded Value (in £)

## 5. Design Research Content Scores – Analysis

As outlined in the previous section, it is disappointing to note that only 5% of the 67 AHRC-funded design research projects are assessed as “Design-Driven” projects where design plays a key strategic role driving the research. Equally disappointing is the result that one-third of the 67 AHRC-funded projects are rated as either “Design-ed”, where design is unsystematically applied as a peripheral element in the research or “Un-Design-ed”, where design resides at the edges or tangential to the main focus of the research. Given the widely acknowledged benefits and capacity of design research to enact significant positive change, these findings suggest that design research may not be being applied or used to its full potential across the UK.

It is clear from the assessment of the 67 AHRC-funded design research projects that those rated at 3 and above (*i.e.* projects assessed as being either “Design-Driven”, “Design-Focused” or “Design-Led”) have small research teams (3 researchers or smaller). Moreover, a large portion of the projects rated as 3 or 4 (*i.e.* “Design-Focused” or “Design-Led”) have project partners of less than 6 people. This finding resonates with other analyses of contemporary design teams that highlight the lean, agile, and flexible nature of present-day design organisations and their workforce.

From a geographical context, London and the North West are the only two regions in the UK with projects that achieve the highest design content score of 5 (*i.e.* “Design-Driven”). However, there is a good geographical spread of projects assessed as “Design-Led” or “Design-Focused” across the length and breadth of the UK (see Figure 12).

Temporally speaking, the development of AHRC-funded design research clearly shows an increase in the quantity and quality of the projects. In 2011, the AHRC established design as a priority area, which may explain the upsurge in the number of AHRC-funded design research projects since 2012. Moreover, since 2012 there have been a number of AHRC-led initiatives and programmes launched

such as “Connected Communities”, “Design in Action”, “Lifelong Health and Wellbeing”, “Design Fellowships”, “Bristol + Bath x Design”, and “Protopublics”. All of these programmes have their own aims and ambitions, but the overriding rationale is to promote design research and its application across a wide array of different disciplines and fields. These initiatives have certainly helped increase the quality and quantity of design-led research, but over two-thirds of the 67 AHRC-funded design research projects assessed in this paper have a design score of 3 or less (*i.e.* they are rated as either “Design-Led”, “Design-ed” or “Un-Design-ed”). This suggests that more work is needed here to ensure that greater numbers of projects where “design is the key strategic element driving the research” are funded across the UK.

*Table 1. Average funding awards for “design research” projects.*

AHRC	£197,000
EPSRC	£912,000
ESRC	£387,000

Finally, the analysis of the funded value of the 67 AHRC-funded design research projects against their design score reveals some interesting points. Only three of the 67 design research projects have received more than £500,000 of funding and two of these three projects achieved only a design content score of 1 and 2. In other words, these two relatively heavily-funded projects are rated as “applying design unsystematically as a peripheral element in the research” (score = 2) and a project where “design lies at the edges or tangential to the focus of the research (score = 1). Examining design research funding more widely, we can reveal that the average funding award of the 67 AHRC-funded design research projects discussed in this study is £197,000. As a comparison the average funding award for a “design research” project funded by the Engineering and Physical Sciences Research Council (EPSRC) and the Economic and Social Research Council (ESRC) is £912,000 (5 times higher than AHRC) and £387,000 (twice as high as AHRC) respectively (Table 1).

## 6. Conclusions

Today, design (both the development of new processes and products) is widely seen as having a transformational effect in many contexts. This viewpoint has emerged from both design researchers and others, contributing to the emergence of new forms of design research and practice where researchers act more openly and collaboratively in their approaches, using both qualitative and quantitative methods, and communicate their findings in new and compelling ways. In order to ensure we make the most effective use of design as a means to tackle our complex contemporary issues, however, we need to interrogate to what extent design research is best utilised to challenge, collaborate, re-frame, and enact change at social, cultural, economic and environmental levels.

Within the context of AHRC-funded (UK) design research, this paper has presented a Design Research Conceptual Framework that allows us to interrogate and assess the design content score of past and ongoing AHRC-funded design research projects. It is important to point out, however, that this conceptual framework is by no means the only one. The intention here is to provide a means for understanding better the nature and scale of design research in the UK in response to the continuous evolution of the design landscape. Furthermore, we acknowledge that the framework presented here is the result of an initial study and further work is required in order to review and enrich the Design Research Conceptual Framework 5 step “ladder”.

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